

MEDIUM TERM PLAN

INVESTOR NARRATIVE

Medium term target: deliver >10% EPS CAGR to 2030

Supported by a clear investment case:

The leading global automotive Distribution pureplay...

- Long-term, diversified OEM portfolio
- Deep competitive moat through technology
- Scaled and diversified geographic footprint

...with an attractive financial profile...

- Growth driven by market outperformance
- Resilient operating margins
- Highly cash generative and capital efficient

...driving shareholder value

- Clear dividend policy
- Commitment to on-going share buybacks
- Value-accretive acquisitions



Our pillars to drive diversified growth: Scale and Optimise

Scale:

230 Distribution contracts across c.40 diverse markets



8 acquisitions since 2019, driving market share gains and growth



Market-leading technology capabilities



Optimise:

Non-core asset disposals, raising c.£750m, since 2019



Disciplined OEM and retail portfolio rationalisation



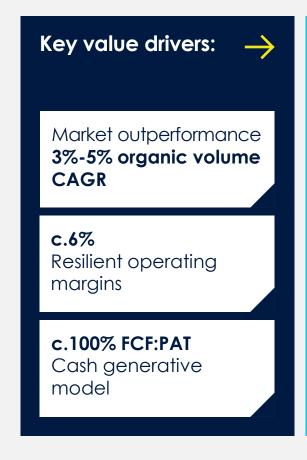
Developing Value Added Services







Medium term targets: 2025 – 2030, through-the-cycle





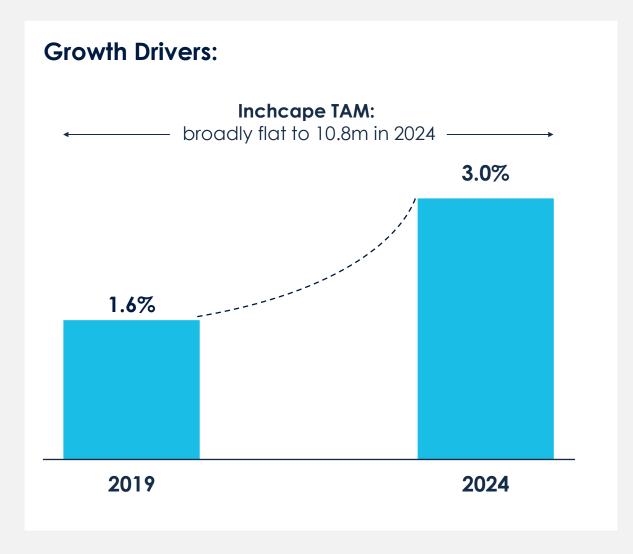


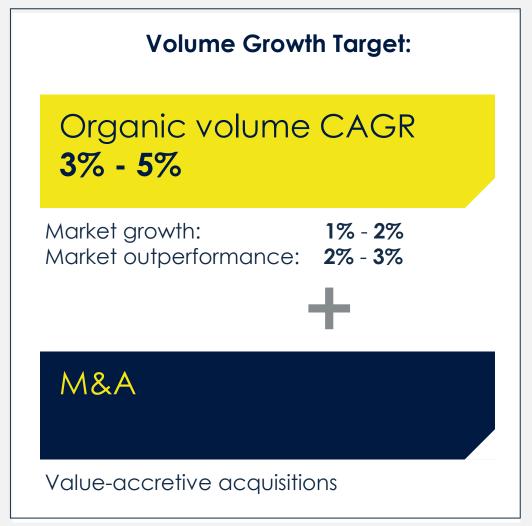




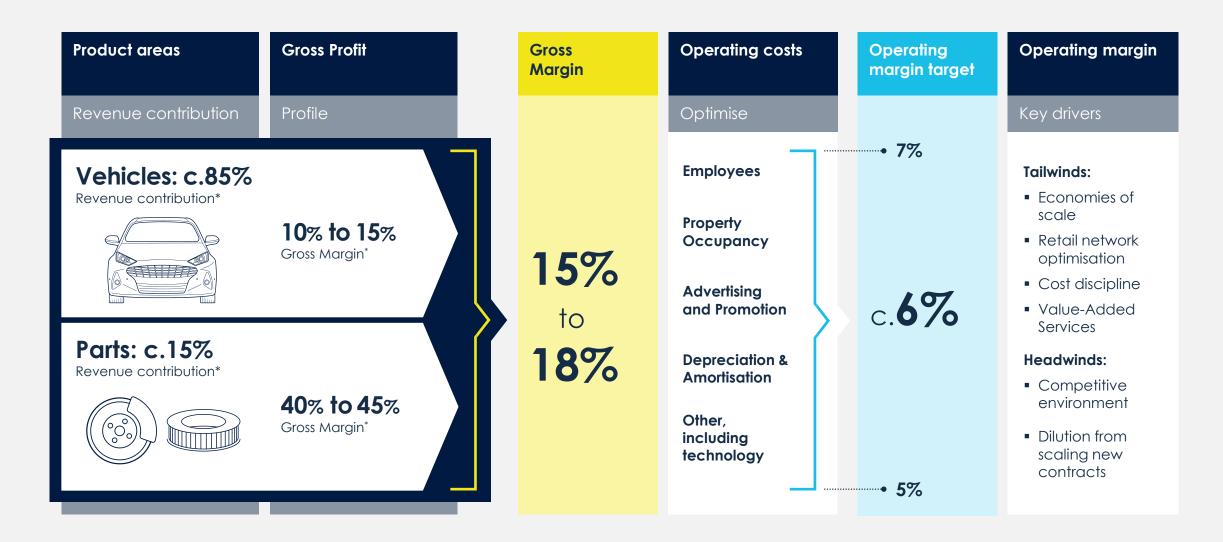


Growth: organic volume CAGR of 3% - 5%

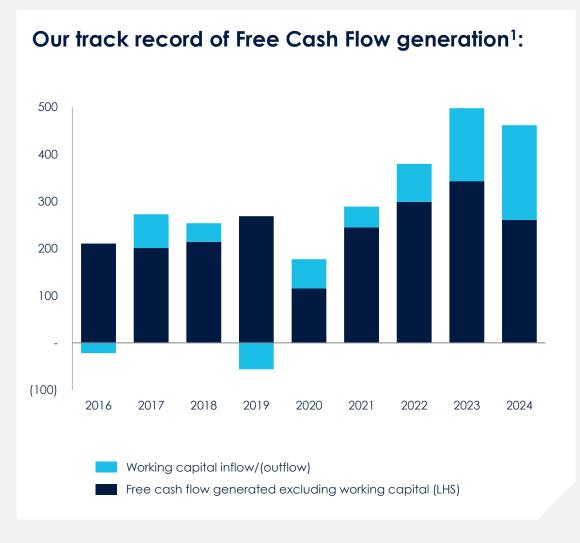




Operating margins: Resilience through-the-cycle



Cash generation: £2.5bn, 100% PAT conversion rate



Cash Generation Guidance:

100% FCF:PAT conversion

Capital-light operating model

leveraging third party dealer networks

Inventory management

through sales & operational planning

Working capital optimisation

in newly acquired businesses

Tax, treasury and cash management

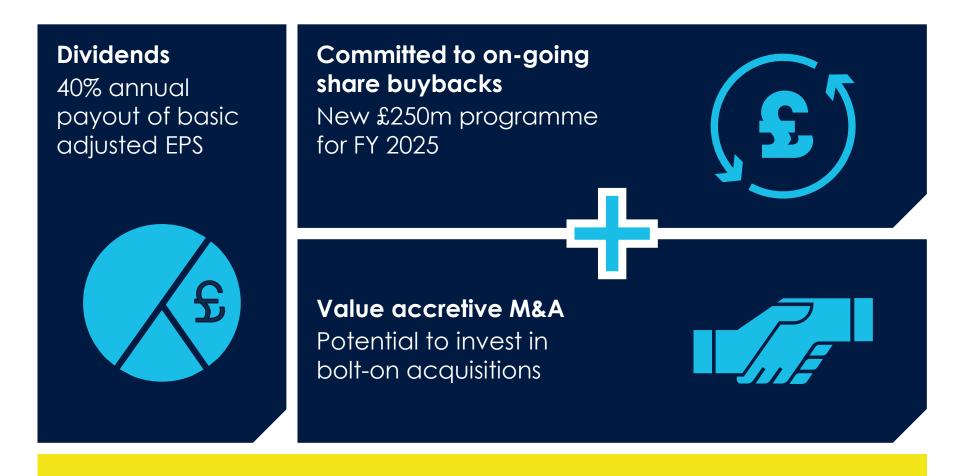
global best practice

£2.5bn

FCF generation, 2025 to 2030

- 1. As reported, 2016-2018 restated for IFRS 16
- 2. Where appropriate, figures stated before adjusting items

Our disciplined capital allocation policy



Net debt to adjusted EBITDA limit of 1x (pre IFRS16)

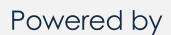
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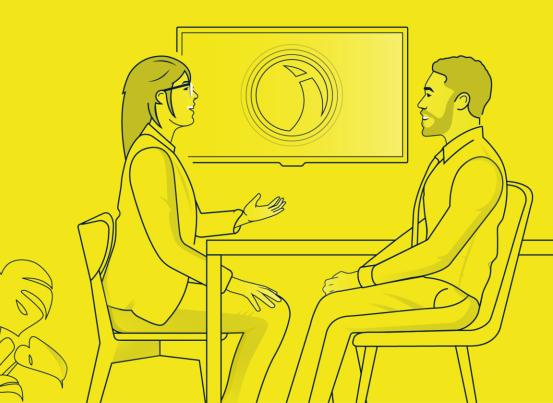






REFERENCE MATERIALS

Strategy and operating model slides



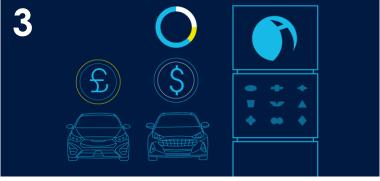
What is Automotive Distribution



Product planning – pricing, range, spec and inventory management



Logistics – shipping, importation and warehousing



Brand and marketing – online & offline media awareness, demand generation



Channel management – third party dealer network management

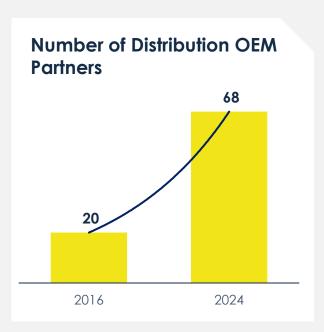


Retail – online and offline customer experience

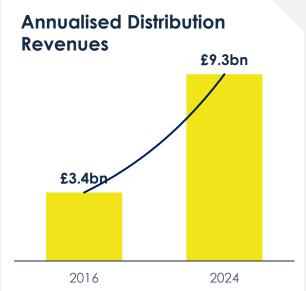


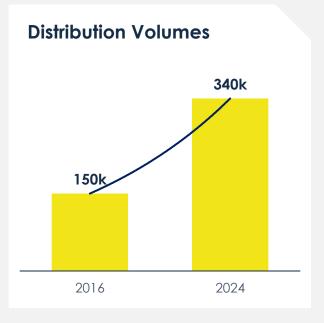
Value-added services – parts and used cars, Finance and Insurance

The transformation of Inchcape to a pureplay Distributor









Distribution is our core strategic focus:



Cash generative:

c.100%FCF conversion to adjusted profit after tax



Our technology enables our differentiated offering



Enables Inchaape to:

- Deliver a seamless customer experience
- Outperform for our OEMs
- Attract the best people

Our technology capabilities across the value chain



Product Planning

DAP - vehicle S&OP:

c.£200m reduction in Derco inventory





Logistics

DAP - Parts Al optimisation in Americas:

c.60%+ reduction in air freight orders

c.30% reduction in parts obsolescence





Brand & Marketing

DXP:

c.60%+ increase in online customer engagement

Average reputation score of 700+, with c.240 sites **800+**





Channel Management

DXP & DAP:

c.50% order take increase from digital leads

c.30%+ uplift in winback of "high churn risk" service customers in APAC from Al churn prediction \rightarrow



Retail

DXP:

c.40%+ initial increase in sales consultant productivity in Hong Kong

c.50% initial increase in lead conversion in Singapore \rightarrow

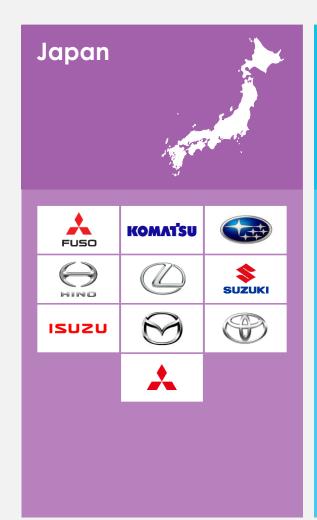


Value-added Services

DXP & DAP in Singapore:

c.30% increase in F&I commission

Our OEM portfolio – diversified, scaled and prestigious









Our opportunity for growth and outperformance



Distribution contracts – key dynamics



Key drivers of success:



- Our value proposition
- Global scale
- Network effect
- Digital and data
- Local expertise
- Multi-level relationships



Key measures of success:



- Market share gains
- Volume growth
- Customer satisfaction
- Aftersales retention
- Market coverage



Future opportunities:

- Conversion of in-house to independent distribution
- Transition from competitor
- New markets for OEMs
- M&A
- Competitive bid (for new OEMs in new markets)

Key commercial and financial characteristics in Automotive Distribution

	KEY COMMERCIAL CHARACTERISTICS:		
Formal contract length	1 to 5 years		
Exclusivity	Exclusive import rights for new vehicles & parts		
Ordering lead time	Order made c.1 – 3 months before production		
Vehicle specification & cost	Negotiated with OEM		
Vehicle retail pricing	Set locally by Distributor		
Volumes	Reviewed periodically, annual business plan with OEM		
Stock holding	Up to c.3 months in transit; Up to c.2 months in market		
Inventory ownership	From factory or port		
Product Warranty	Manufacturers warranty back to OEM		
Currency	Transactional exposure managed through hedging		

INCOME STATEMENT

Revenue Recognition

 recognised on inventory sale to third parties (dealers or consumers)

BALANCE SHEET

Inventory

- recognised on dispatch from OEM;
- inventory valuation (at hedged FX rate), at lower of cost or net realisable value

Inventory financing

- recognised in trade payables;
- supplier terms with OEM or in arrangement with third parties

Inchcape's financial profile in Distribution

Inchcape
Distribution:

Growth Driver:

£9.3billion

Revenue

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Market volumes

Market share

Contract wins

Acquisitions

15% -18%*

Gross Margin

 \uparrow

Vehicles:

- Supply / demand
- Product life cycle
- Finance penetration

Parts:

 Aftersales retention rates

Operating Efficiency

c.6%*

Adjusted
Operating Margin



- Organic growth
- Market share
- Acquisition synergies
- Operating leverage
- Regional mix

c.100%

FCF:PAT conversion



- Working capital
- Capital Investment
- Net interest
- Effective Tax rate

Distribution commercial models – how we operate

Distribution Gross Margin of 15%-18%*

Distribution Adjusted Operating Margin of 5%-7%*

1. Typical Distribution markets

- c.90% of volumes
- Inchcape owns Distribution value chain and c.18% of Retail network

Third Party c.540 sites

Retail OM of 1%-2%*

Owned c.120 sites

Examples:



Colombia – typical

- Brand: MercedesAnnual units: c.3k
- Third Party sites: 12
- Inchcape sites:



Australia - typical

- Brand: Subaru / PCA
- Annual units: c.50k
- Third Party sites: 100
- Inchcape sites: 20

2. Vertically integrated markets

- c.10% of our volumes
- Inchcape owns entire Distribution and Retail value chain

Owned c.90 sites

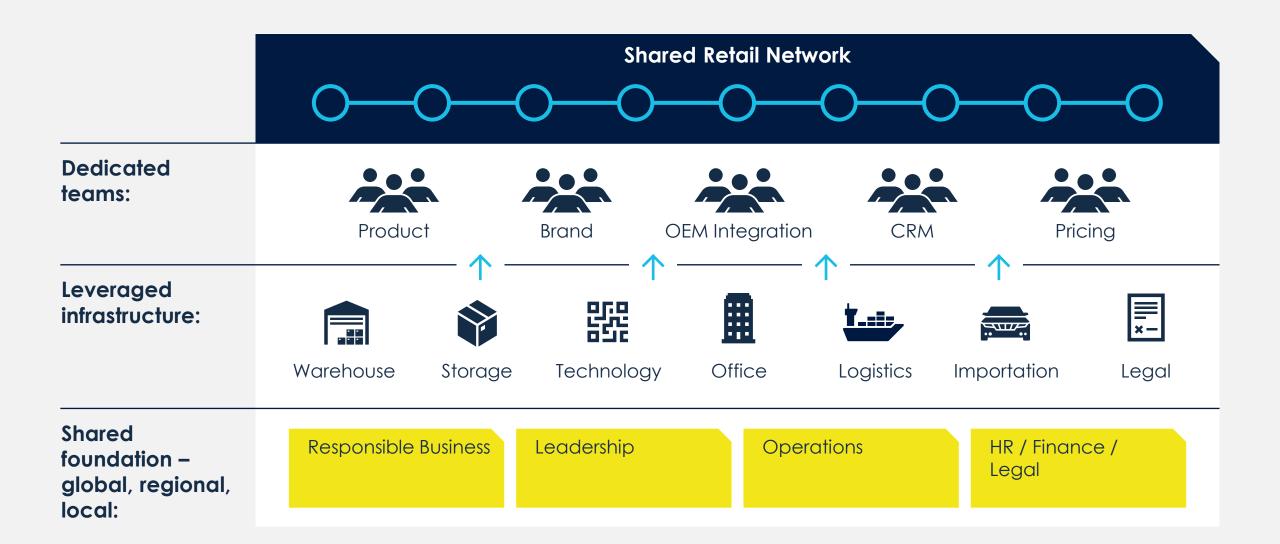


Singapore – vertically integrated

- Brands: 5
- Annual units: c.10k
- Third Party sites: 0
- Inchcape sites: 4

^{*} Based on reported Distribution margin, on a continuing basis, over the last 7 years, excluding FY2020, and Including proportion of owned retail

Managing multiple OEMs in a market



Our growth drivers in Distribution – OEM contracts

Average per contract contribution of contracts won, 2022 – 2024

(44 contracts)



Adjusted operating profit range	Negligible	Up to £1m	£1m - £2m
Revenue range	Up to £5m	£10m - £15m	£20m - £30m
Third Party / Owned Dealer sites	50 / 50	70 / 30	80 / 20
Adjusted operating margin	Negligible	Profitable	Accretive to Group
Market share	Negligible	1%	At least 2%
Typical Contract profile	Y1	Y3	Y5

Working capital – key elements

£1.9bn

Inventory (Vehicles, Parts)



- Inventory profile split: c.80% new vehicles, c.10% used vehicles, c.10% parts
- Stock cover: avg. c.3 months on new vehicles, varied on parts
- Growth in-line with business growth

£(1.6)bn

Inventory financing (OEMs and Banks)



- Mix of direct OEM trade terms
 (1/3rd) and payables to 3rd party banks (2/3^{rds})
- Interest treated as finance costs
- Aged stock typically un-funded
- Payables in major currencies
- Hedging costs within COGS

£(0.1)bn

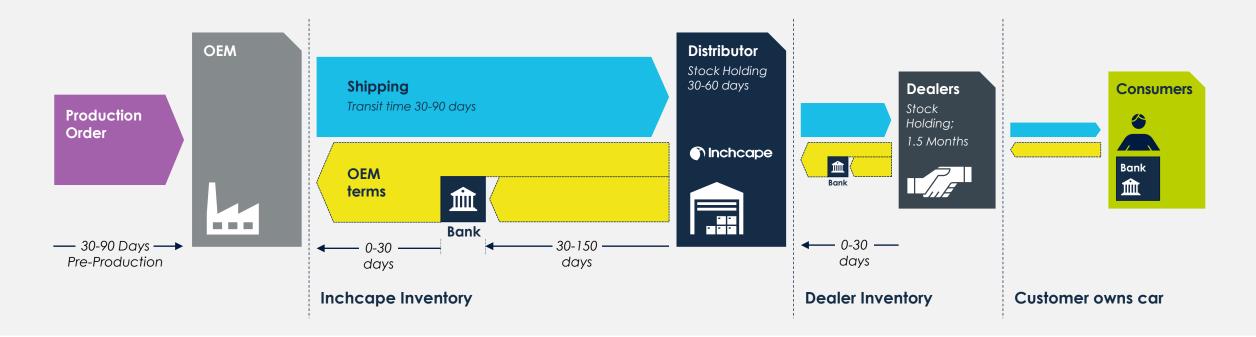
Net trade receivables & trade payables



- Receivables: Dealer groups, consumer finance providers, OEM (warranty), parts wholesalers
- Payables: Vehicle duties, VAT, general expenses, indirect tax

Industry Working capital cycle





OEM Payment Terms

- Credit from OEM or via Third party banks
- Limited pre-production deposits
- Payment in "Major" currency

Distributor Payment Terms

- Dealers take ownership of vehicles on dispatch from distributor
- Paid either in cash or on via "floor plan" bank
- Payment in local currency

Customer Practice

- Customer 'delivery' typically end of month
- Banks make "immediate payment" to dealers and settle "floor plan"

Our cash generative model drives value for shareholders

Key elements:



Operating profit

c.6% of sales



Working capital

Generally, neutral on an annual basis



D&A

Growth in line with revenue



Interest & Tax

Corporate debt, Inventory finance, leases.

Tax rate by country mix



Capital expenditure

Distribution is capitallight, leveraging third party infrastructure



FCF conversion

Guidance of 100% FCF:PAT

Capital Allocation:

(Since 2016)

£800m

Paid out in dividends

£600m

of shares Re-purchased £2.1bn

Invested in acquisitions

Our robust financial profile in Distribution

15-18%

Gross Margins

C.6%

Operating Margins

c.100%

FCF:PAT conversion

25%-30%

ROCE



Capital Allocation policy:

- Organic investment
- Dividends
- Value-accretive acquisitions
- Share buybacks, as appropriate

Within leverage limit of 1x net debt: adjusted EBITDA